



## Bank transfer fees

Please observe that when paying your easyGUI order with a Bank or Wire transfer, there will always be a transfer fee charged by your bank. This charge will differ from bank to bank, but is usually anywhere from EURO €10.00 to EURO €70.00 solely depending on the bank you are using for the transfer.

These fees are not something that IBIS Solutions are charging you. They are not something that IBIS Solutions are responsible for paying.

The bank will be subtracting the transfer fee from the amount to be transferred. This amount will then be missing when we receive payment from you.

If we do not receive the exact amount due on an order, we cannot accept the order as paid in full. We will then have to charge you the amount missing, and the transaction time will be prolonged.

Please contact your bank to find out what they will charge you, and add this amount to the transfer. Otherwise the fee will be taken from the amount you are paying IBIS Solutions.

Please contact us at [sales@ibissolutions.com](mailto:sales@ibissolutions.com) if you have any questions.

Thank you.